JInitiator Installation

JInitiator 1.3.1.21 is required to access FMS. You need Administrator rights on the computer to install this software. If you do not have them, contact your IT staff for assistance.

Installation of the software should be simple. Download the Software to your PC, execute the program and follow the on screen instructions.

The following are some tips to help you if you are having trouble installing the software in Windows XP:

- 1. Verify that you have administrator rights on your PC.
 - a. Choose Start→Settings→ Control Panel→Users and Passwords
 - b. On the 'Users and Passwords' screen, find your user name and verify that your Group says "Administrators'
 - c. If not, please contact your IT staff for assistance.
- 2. Internet Browser security settings must allow download and running ActiveX controls (see the screen shot on the following page).
 - a. Choose Tools --> Internet Options --> Security from the Internet Explorer menu.
 - b. Select Internet Zone, then press the Custom Level button to see the security settings for this zone.
 - c. "Download signed ActiveX Controls" should be enabled.
 - d. "Download unsigned ActiveX Controls" should be set to "Prompt".
 - e. "Initialize and Script ActiveX controls not marked as safe" should be set to "Prompt".
 - f. "Run ActiveX controls and plug-ins" should be set to "Enable".
 - g. "Script ActiveX controls marked safe for scripting" should be set to "Enable".
 - h. Press OK
- 3. Pop-up blockers (like Windows XP SP2 or the Goggle Toolbar) that are enabled on your PC should be disabled before installing the software.